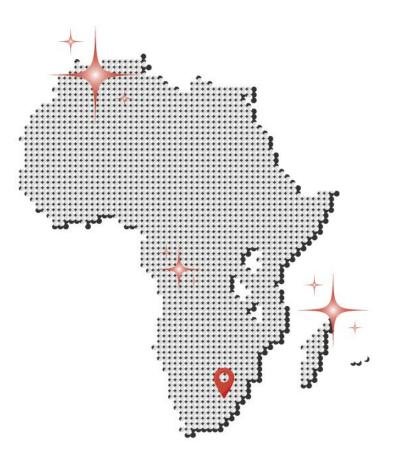




# Data Literacy & Story Telling in Oracle

Abi Giles-Haigh

Innovation and Analytics Director





- PhD in ML Computation Modelling of the human heart
- Oracle DBA for 5 years
- Worked public health care, private banking









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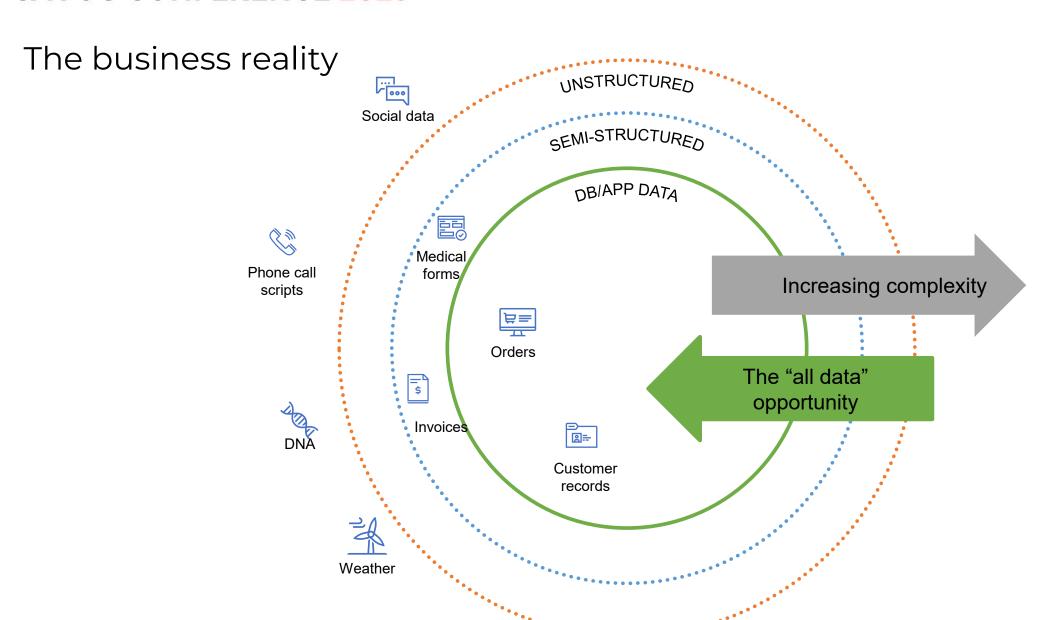


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Why we're here

42.2% annual growth (over two years) for enterprise data. Seagate: Rethink Data 2024

- Organisations collect massive amounts of data
- Dashboards don't always equal understanding
- People are overwhelmed, not empowered
- Insights aren't reaching decision makers

77% of business leaders say the dashboards/charts they get do *not* always relate directly to the decisions they need to make

https://www.prnewswire.com/news-releases/global-study-70-of-business-leaders-would-prefer-a-robot-to-make-their-decisions-301799591.html?utm\_source=chatgpt.com



What is data literacy?

"the ability to read, write and communicate data in context, including an understanding of data sources and constructs, analytical methods and techniques applied, and the ability to describe the use case, application and resulting value."

- Gartner



Read...



Analyse...



Communicate...

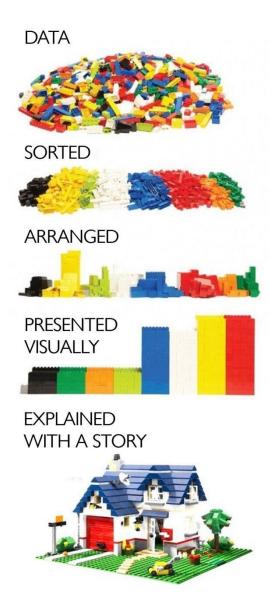


Results!



#### Data-Driven Culture vs. Data-Collected Culture

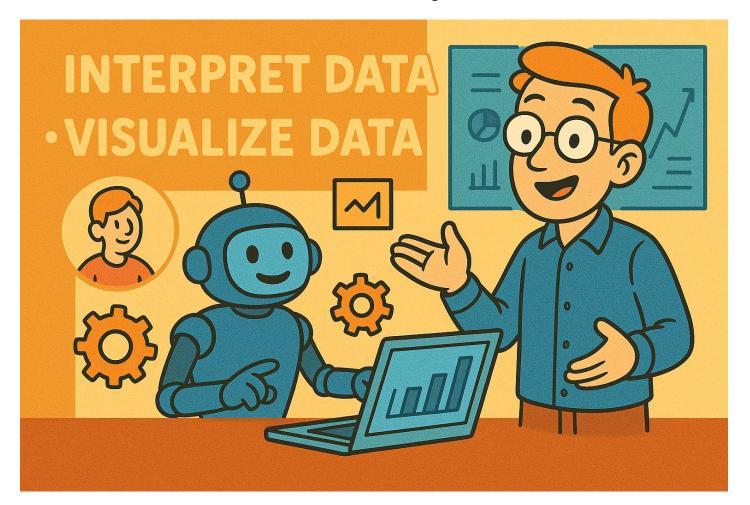
- Most organizations collect data
- Few organizations change behaviour because of data
- ➤ Reports ≠ decisions
- Insights only matter when they drive action



by B. Rossen & K. Lurie



Core Skills of Data Literacy

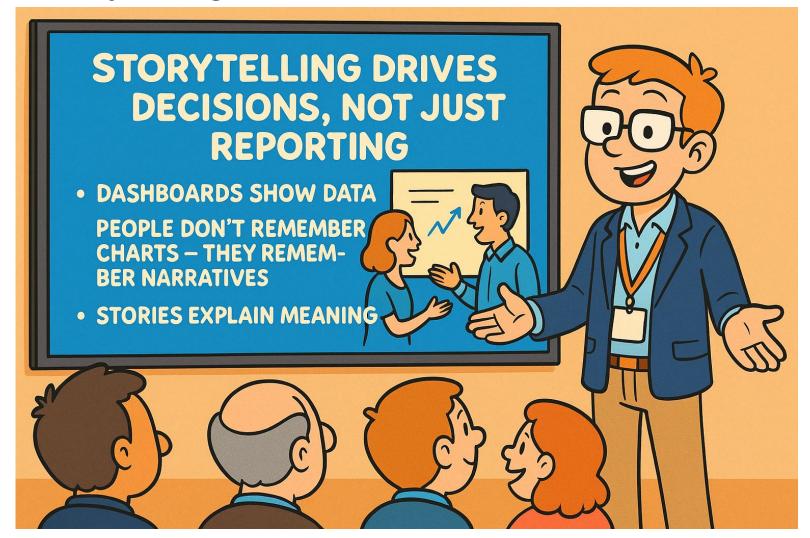


To be data literate, people need to:

- Interpret data
- Visualise data
- Communicate insights
- Stay curious and ask better questions



The Rise of Data Storytelling





#### Common Barriers to Data Understanding

#### **Generative Al**

NLP science 107

Too much jargon

Tools are complex







🖐 vertex.ai



Too many dashboards, not enough clarity

Analysis
paralysis:
overwhelmed,
not
empowered





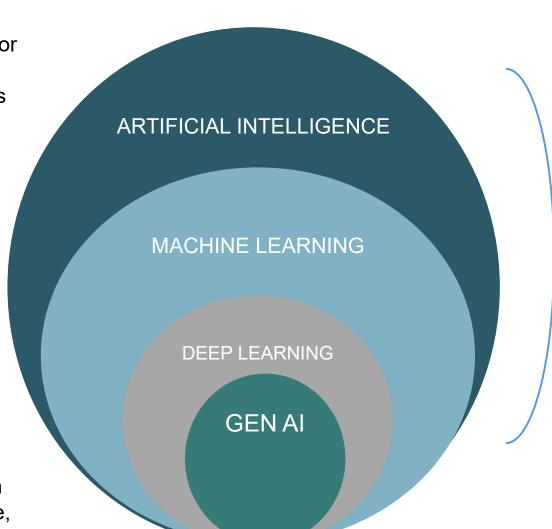
How is it connected to machine learning and data science?

Artificial Intelligence refers to systems or programs that can perform tasks that typically require human intelligence. It is a multidisciplinary field that combines various branches.

Machine Learning is a subset of Al that focuses on the development of algorithms that enable computer systems to learn from experience without being explicitly programmed.

Deep Learning is a subfield of machine learning that uses a structure of algorithms called neural networks.

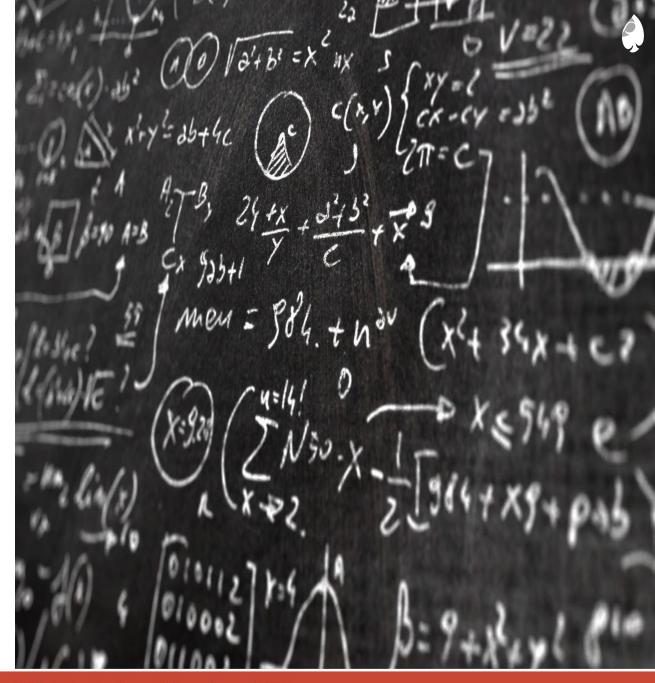
Generative AI is a subset of AI that can create new content such as text, image, code, synthetic data.



Data Science = Data + Science

An interdisciplinary field that combines statistics, computer science and domain knowledge to extract insights from data. It covers various techniques such as statistics, prescriptive analytics, predictive analytics, machine learning, deep learning.

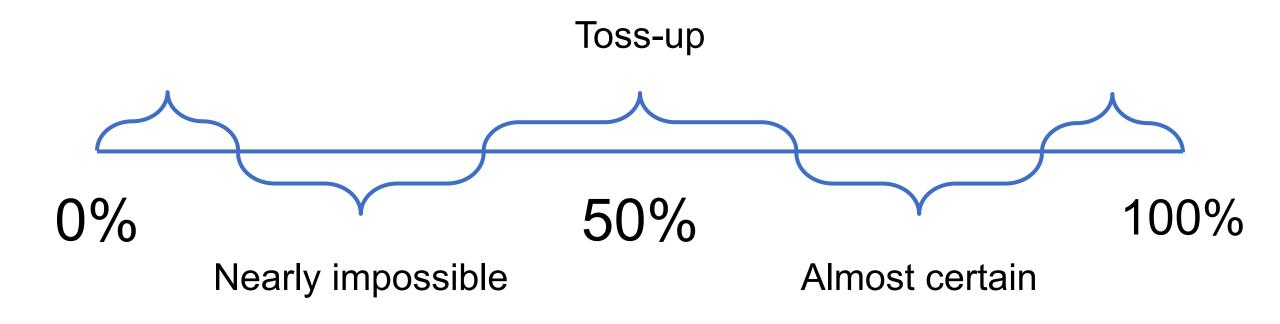
Why AI/ML
Makes Data
Literacy MORE
Important





Probability

## % chance of an event



**Evaluation of Accuracy** 

Correct predictions/all cases

A value between 0-1

Works quite well when the data is evenly balanced

We always say no -> accuracy is very good



https://gking.harvard.edu/publications/google-flu-trends-still-appears-sick%C2%A0-evaluation-2013%E2%80%902014-flu-season?utm\_source=chatgpt.com



**Evaluation: Confusion Matrix** 

		Positive (1)	Negative (0)
Values	Positive (1)	True positive	False positive
icted	Negative (0)		

**Actual Values** 

True negative

False negative



**Evaluation**: Confusion Matrix

#### **Actual Values**

		Fraud Positive (1)	Not Fraud Negative (0)
Values	Predicted Fraud Positive (1)	200 (True positive)	200 (False positive)
Predicted	Predicted Not Fraud Negative (0)	800 (False negative)	98,800 (True negative)



**Evaluation**: Confusion Matrix

#### **Actual Values**

		Fraud Positive (1)	Not Fraud Negative (0)
d Values	Predicted Fraud Positive (1)	200 (True positive)	200 (False positive)
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**Evaluation**: Confusion Matrix

#### **Actual Values**

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d Values	Predicted Fraud Positive (1)	700 (True positive)	700 (False positive)
Predicted	Predicted Not Fraud Negative (0)	300 (False negative)	98,300 (True negative)



#### Context (additional domain knowledge)

Context means the setting of a word or event.....

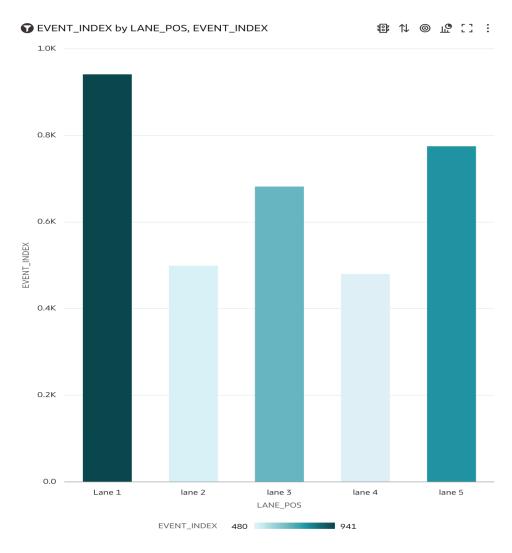
9 types of Context in contextual search

- Individual
- Demographic profile
- Interest profile
- Location
- Device
- Date
- Time
- Weather
- Mood



This Photo by Unknown Author is licensed under CC BY-SA-NC

#### Context

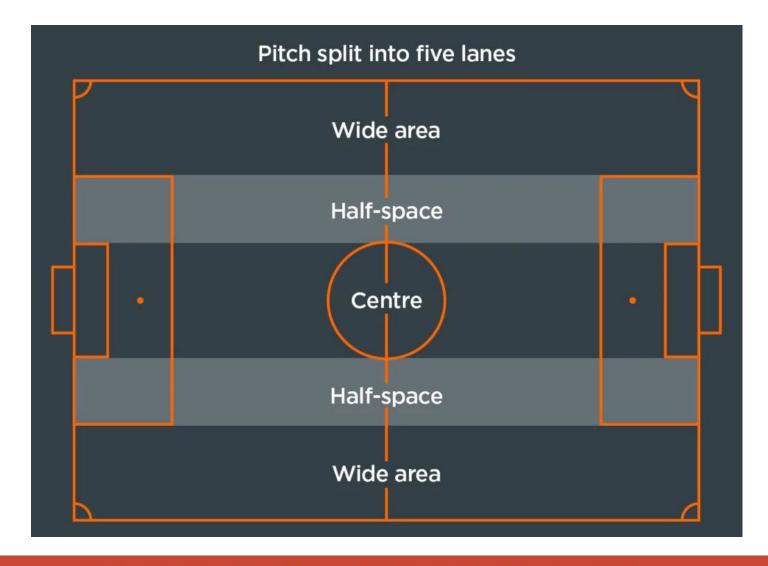


 Analysis of the number of passes and where they come from

- Measure (number of passes), Attribute (location lane 1,2,3,4,5)
- So, a bar chart.....



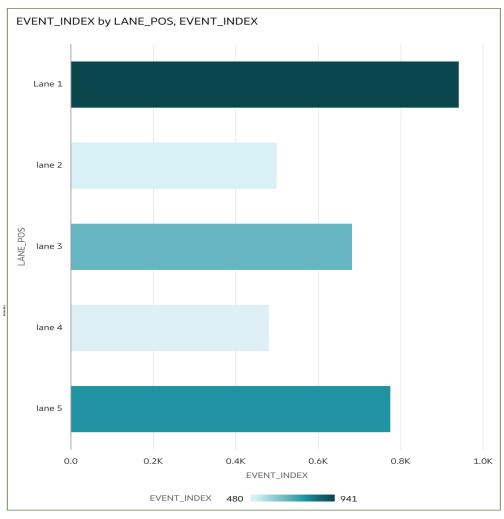
#### Context





#### Context





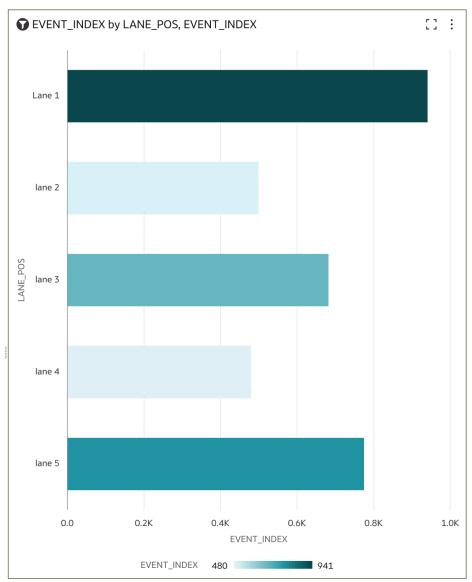
 Analysis of the number of passes and where they come from

- Measure (number of passes), Attribute (location lane 1,2,3,4,5)
- So, a Sideways bar chart.....

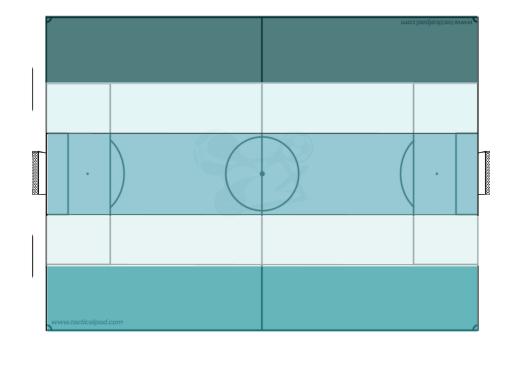


▼ Match\_ID\_Filter: 3893789

#### Context



LANE\_POS, EVENT\_INDEX



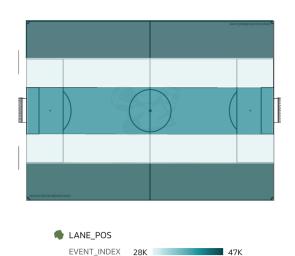
EVENT\_INDEX 480 941

♠ LANE\_POS



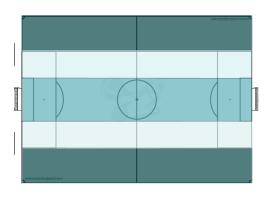






#### LANE\_POS, EVENT\_INDEX

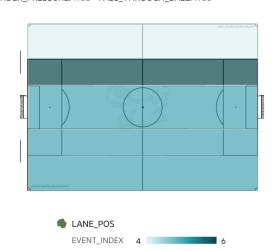
UNDER\_PRESSURE: True

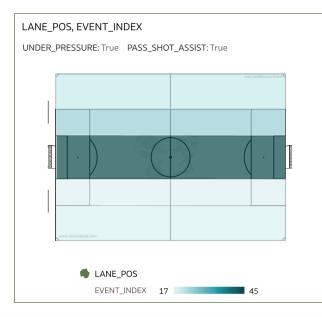




#### LANE\_POS, EVENT\_INDEX

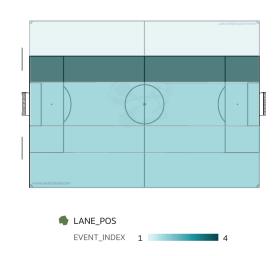
UNDER\_PRESSURE: True PASS\_THROUGH\_BALL: True





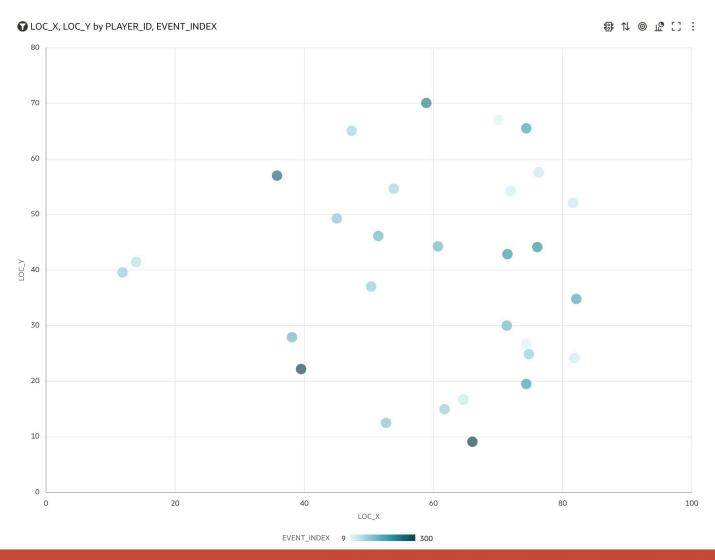
#### LANE\_POS, EVENT\_INDEX

UNDER\_PRESSURE: True PASS\_GOAL\_ASSIST: True





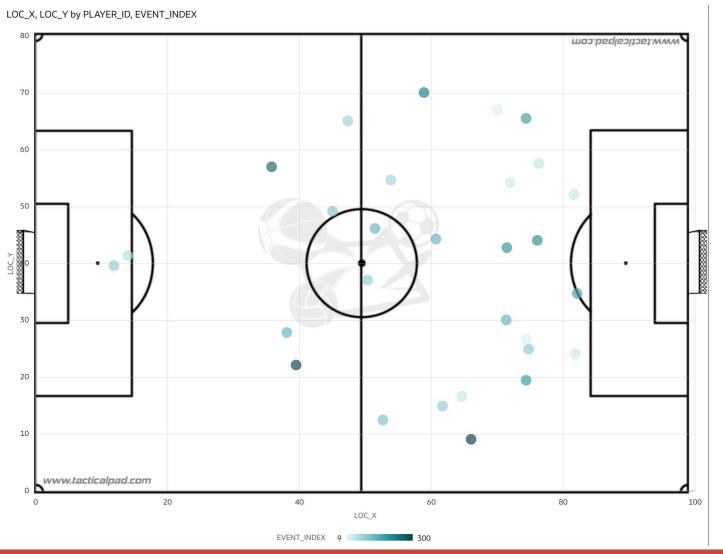
#### Context: What about X and Y coordinates....

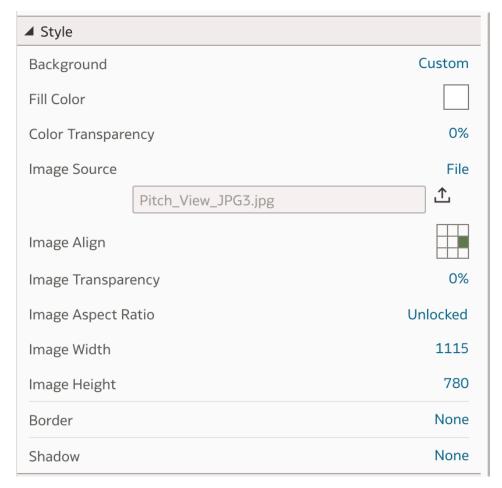


- Analysis on the average position each player was on the pitch when completing passes
- X and Y coordinates per passing event
- So, that's a scatter plot?



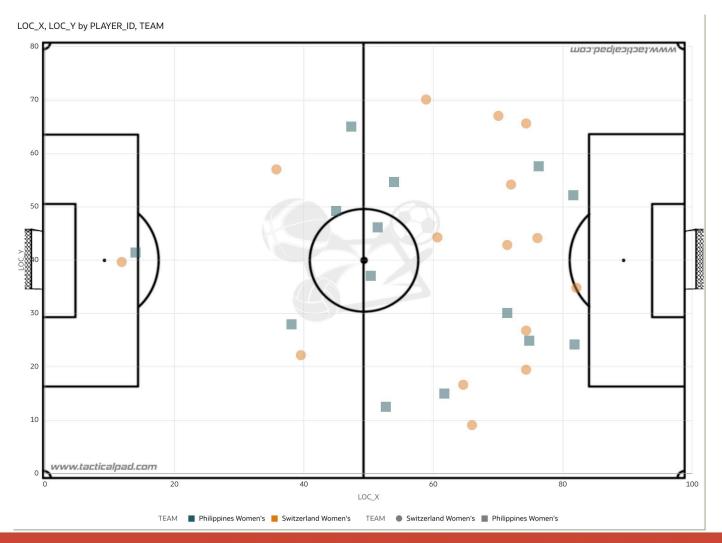
#### Context: What about X and Y coordinates....







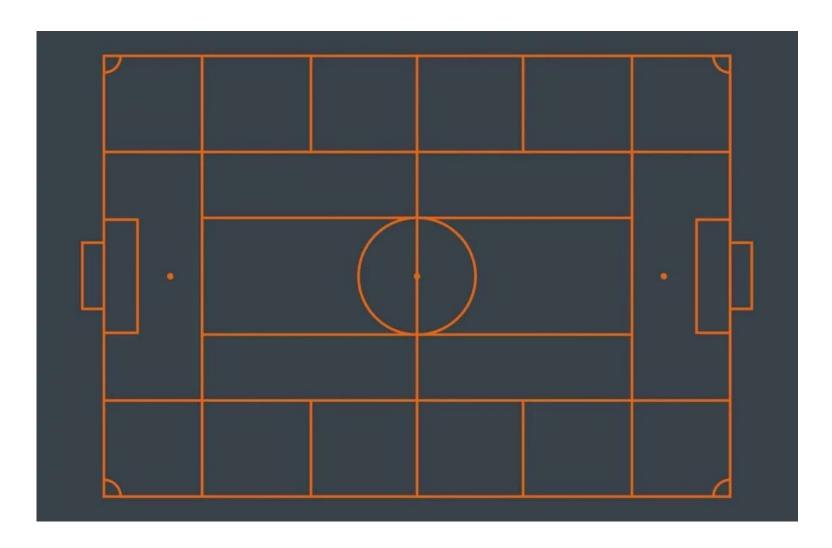
Context: What about X and Y coordinates....



To colour or not to colour....



Context: Pitch orientation

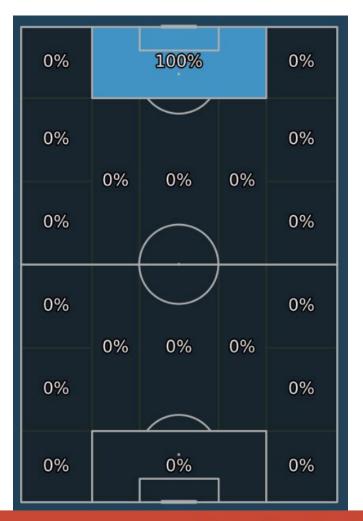


The playing field is divided into zones with four vertical lines and some horizontal lines.

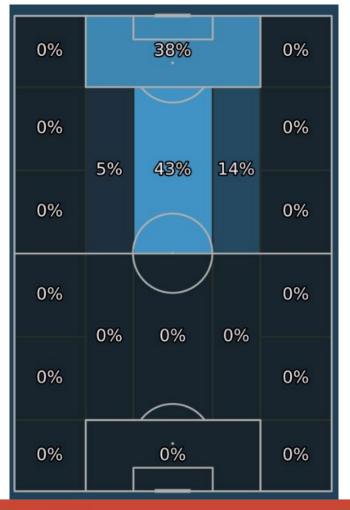


Where do we have shots from: Context + Data

#### **Homea Team Goals**

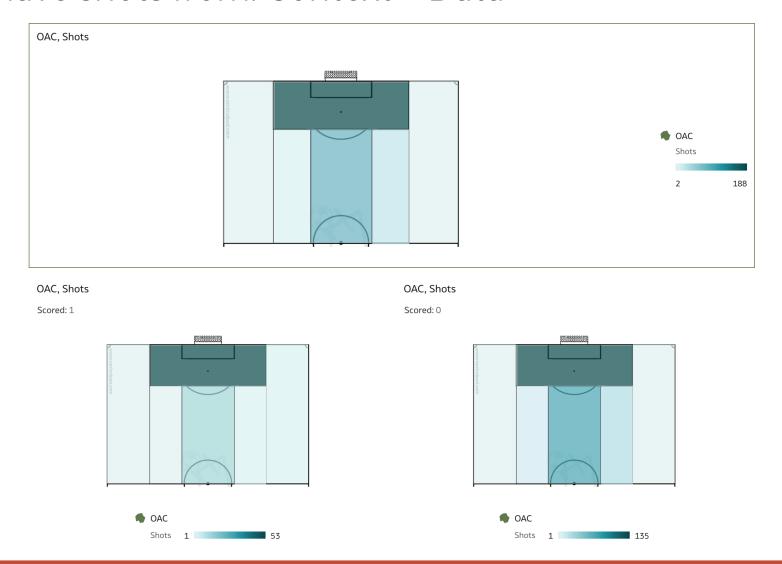


#### **Home Team No Goal**





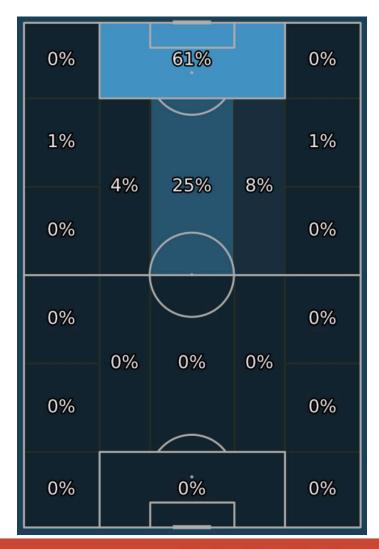
#### Where do we have shots from: Context + Data



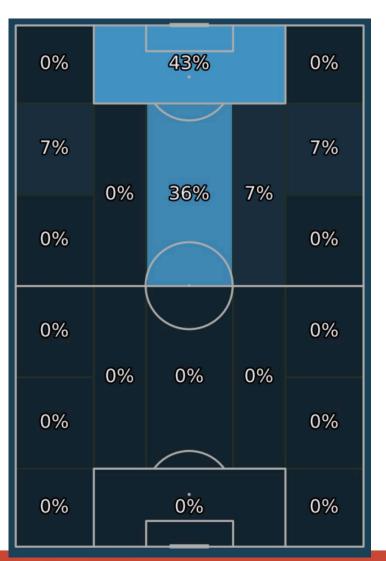


Look back at the season....

Shots throughout the season



Goals scored throughout the season





Let's build our story

Chapter 1 – Introduction
Thinking and Understanding

Chapter 2 – Context Who, where and when

Chapter 3 – Purpose Why?

Chapter 4 – Design How?

Don't Assume knowledge

the setting, as the audience we∥ as



What top tips would I give.....

## **Data: The Foundation of Every Data Story**

- Gather high-quality and relevant data.
- Understand the data's source and credibility.
- Ensure data is processed and cleaned for accuracy.
- Highlight key data points and metrics.

## **Analysis: Discovering Insights and Patterns**

- Choose appropriate analysis techniques.
- Identify correlations and causations.
- Incorporate statistical significance and confidence levels.



What top tips would I give.....

### Narrative: Crafting a Compelling Story

- Define the purpose and audience of the data story
- Establish a clear and engaging storyline
- Identify the central message or takeaway
- Incorporate real-world examples and anecdotes

## Visualisation: Enhancing Data Communication

- Select suitable visualisation types for the data
- Emphasize clarity, simplicity, and aesthetics
- Add interactive elements for user engagement
- Use visualisations to support the narrative



What top tips would I give.....

#### **Context: Providing a Holistic Perspective**

- Place the data within context
- Address potential biases and limitations
- Compare data with history or benchmarks
- Explain external factors influencing the data

#### **Delivery: Matching the Presentation to the Audience**

- Choose the suitable medium for delivery (e.g., blog, presentation, infographic)
- Adapt the data story to the audience's knowledge level
- Incorporate storytelling techniques
- Encourage audience interaction and feedback



# Ideas and Questions always welcome....

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